AN INVESTIGATION INTO THE EFFECTIVENESS OF ACCOUNTING SYSTEM DEVELOPMENT PROCEDURES IN MEETING END-USER REQUIREMENTS: A CASE STUDY OF AFROSOFT (PVT) LTD

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The main objective of an accounting system (AIS), a pre-monthly user oriented system is the collection and recording of data and information regarding events that have economic impact upon organisations and the maintenance, processing and communication of information to internal and external stakeholders. The purpose of this research was to find out how effective are accounting system development procedures in meeting end-user requirements? A case study was used as a research design in this research and simple random sampling was used to select sample population. Afrosoft (pvt) ltd was used as researcher's case study. The sample population of this study was made up of 12 representatives particularly members of the Finance (Accounting) Department of Afrosofts.

The researcher used questionnaire and secondary data (documentary) as the main research instruments. Quantitative methods were used to present the findings using graphs, charts and tables while Qualitative technique was used to interpret data which cannot be expressed numerically. The research showed that accounting system development methodologies are effective in meeting end-user requirements.