BINDURA UNIVERSITY OF SCIENCE EDUCATION

AN EVALUATION OF THE EFFECTIVENESS OF THE BUDGETING SYSTEM AT ZIMBABWE NATIONAL FAMILY PLANNING COUNCIL FROM 2010 TO 2012: A CASE STUDY OF MASHONALAND CENTRAL PROVINCE.

SUBMITTED BY

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ABSTRACT

The study primarily sought to evaluate the effectiveness of budgeting system at Zimbabwe national family planning council for the period 2010 to 2012. The major objectives of the study were to identify the budgeting system at Zimbabwe National Family Planning Council, identify weaknesses and strengths of the budgeting system, methods used to controlling organisation activities and make recommendations for improvement on the budgeting system at Zimbabwe National Family Planning Council. The case study research design with the aid of qualitative, quantitative and exploratory approaches was used in this research. This approach was chosen to enhance a closer and detailed analysis on the effectiveness of the budgeting system at Zimbabwe National Family Planning Council in Mashonaland Central Province. Attention was devoted to five departments of Zimbabwe National Family Planning Council as the sample population for the study upon which stratified random sampling was employed. The questionnaires, observations and interviews were used to collect data. Data was presented in the form of tables, graphs, pie charts doughnut and bar graphs. The study found out that Zimbabwe National Family Planning Council use zero based budgeting system which promotes more efficient allocation of resources to the activities and departments if properly carried out. Zimbabwe National Family Planning Council use variance analysis as a tool to traces the source of difference between budgets and actual performance. Budgets are used as a tool to control activities. The research concluded that the poor performance is not as a result of ineffectiveness of budgeting system but as result of management override. The organisation should use incremental budgeting system because its activities are repetitive in nature. The researcher recommends that management should put an effort to ensure that the basic objectives of budgeting are achieved and budget review is necessary to include areas that may have been left out. In addition, all stages of budgeting process need to be followed.